

Essex Performance Data

Period: 1/4/2018 to 31/3/2019

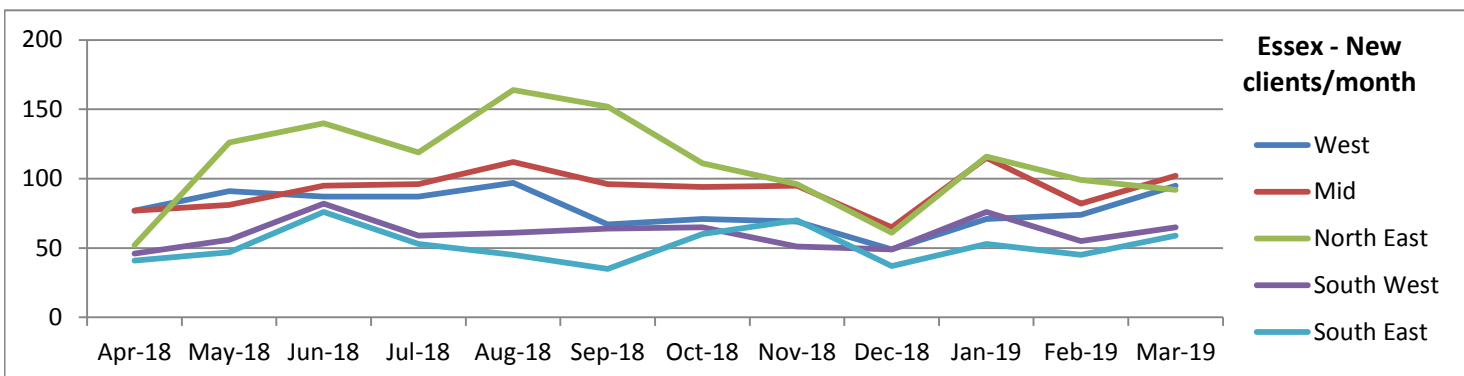
Date: 26/11/2019

Prepared: BJG



Supporting independent living

New Clients: 4723



Client source	%
Parish Council	0.5%
Family	7.2%
Neighbour/friend	2.5%
District Council	1.2%
PCSO/Warden	0.7%
Health GP	3.0%
Social Care	27.2%
Age UK Essex	0.9%
Health Community/Hosp	29.8%
Social Care Community	9.3%
Health MDT	3.2%
Other	16.7%

Client type	No.
Carer	332
Cared For	3677
Both	159

Age Profile	%
Over 94 years	4.6%
85 to 94 years	34.0%
75 to 84 years	35.6%
65 to 74 years	18.3%
55 to 64 years	4.4%
Under 55 years	0.6%
Not recorded yet	2.5%

Housing	%
Owner	34.9%
Family owned	2.6%
Private rented	2.7%
Council rented	6.8%
Sheltered	6.1%
Not recorded yet	46.9%

Cases	No.
New	8
Still Open	379
Closed	5773
Total	6160

Presenting needs	No.
Mobility Issues	1745
Independent living	4637
Social inclusion	1131
Home adaptations	1409
Caring for someone	925
Safety and security	912
Information and advice	2934
Income maximisation	1853
Other	376
Health Condition/Lifestyle	333
Employment/housing	107

Closed case goals (Created since 1/10/17)	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
Primary Outcome Domains:					
Feeling safe and secure	28	66	65	1712	1871
Making more meaningful use of time	5	17	9	93	124
Improved ability to manage paperwork and finances	25	67	60	1346	1498
Improved ability to manage day to day activities	31	79	63	1068	1241
Increased satisfaction with home environment	21	46	44	479	590
Improved awareness to access further services	5	33	31	693	762
Improved social networks and friendships	11	40	29	459	539
Improved ability to cope in caring role	2	31	31	287	351
Improved health management	6	10	13	170	199
Total	134	389	345	6307	7175
Percentage	1.9%	5.4%	4.8%	87.9%	100.0%

Outcome (2+ needs)(since 1/1/15)	Close	Plus 6m	Plus 12m	Plus 18m	Plus 24m
Client still living at home	98.2%	95.2%	93.5%	94.1%	91.5%
Achieve what client hoped	69.2%	85.3%	83.2%	82.8%	80.4%
Improved quality of life	61.9%	77.5%	76.3%	76.7%	74.8%
Not receiving further help	100.0%	85.0%	85.8%	88.0%	80.8%
Unable to contact	0.0%	34.8%	45.9%	54.8%	65.5%
Total follow up contacts	6586	3365	2399	1772	920

Explanatory notes:

- Client source:** This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.
- Age profile:** This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.
- Client type:** All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".
- Housing:** This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.
- Cases:** This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.
- Presenting needs:** These are the individual presenting needs. A single case will often contain multiple presenting needs.
- Closed case goals:** This is an assessment of the goals set by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily achievable in the short term and there may be an element of under reporting which would by default show as "No progress".
- Outcome follow ups:** Follow up monitoring is undertaken at 6 month intervals on specific cases. This is based on the following presenting needs. Independent living plus one or more from: Home adaptations, Mobility issues and Social isolation.