

Essex Performance Data

Period: 1/4/2019 to 31/3/2020

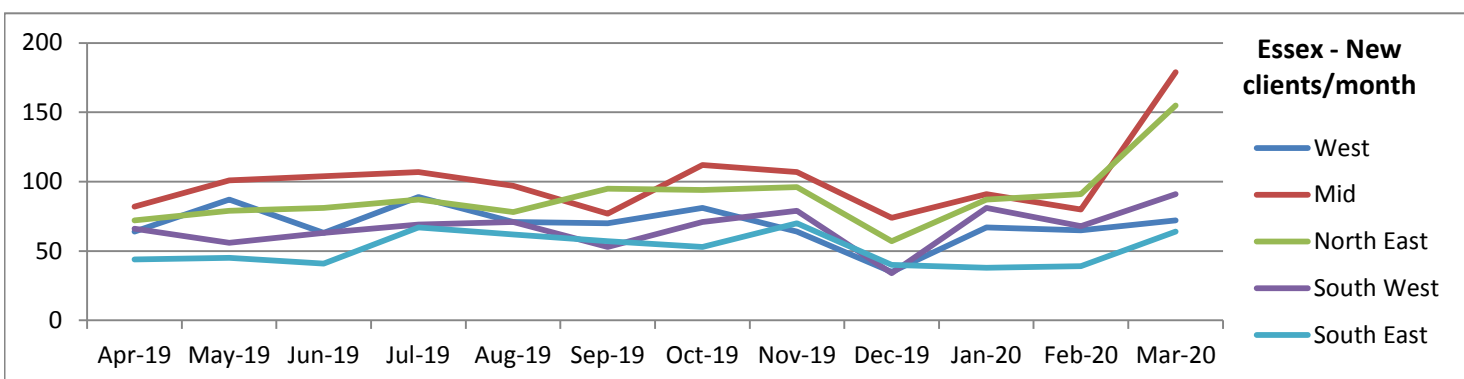
Date: 19/08/2020

Prepared: BJG



Supporting independent living

New Clients: 4533



Client source	%
Parish Council	0.10%
Family	6.70%
Neighbour/friend	2.70%
District Council	0.70%
PCSO/Warden	0.60%
Health GP	4.90%
Social Care	18.90%
Age UK Essex	0.40%
Health Community/Hosp	23.50%
Social Care Community	12.90%
Health MDT	0.70%
Other	27.90%

Client type	No.
Carer	269
Cared For	3636
Both	119

Age Profile	%
Over 94 years	3.10%
85 to 94 years	30.80%
75 to 84 years	35.80%
65 to 74 years	18.60%
55 to 64 years	6.00%
Under 55 years	3.50%
Not recorded yet	2.10%

Housing	%
Owner	31.90%
Family owned	3.00%
Private rented	2.30%
Council rented	6.30%
Sheltered/supported	4.60%
Not recorded yet	52.00%

Cases created	No.
New	9
Still Open	253
Closed	6253
Total	6515

Presenting needs	No.
Mobility Issues	1623
Independent living	5166
Social inclusion	1139
Home adaptations	1554
Caring for someone	953
Safety and security	1051
Information and advice	3487
Income maximisation	1948
Other	670
Health Condition/Lifestyle	381
Employment/housing	135

Closed case goals (Created since 1/4/2019)	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
Primary Outcome Domains:					
Feeling safe and secure	13	91	82	1859	2045
Making more meaningful use of time	3	15	6	114	138
Improved ability to manage paperwork and finances	24	70	89	1392	1575
Improved ability to manage day to day activities	12	77	84	1332	1505
Increased satisfaction with home environment	8	42	42	522	614
Improved awareness to access further services	11	62	37	816	926
Improved social networks and friendships	11	42	32	487	572
Improved ability to cope in caring role	2	31	28	275	336
Improved health management	4	13	9	202	228
Total	88	443	409	6999	7939
Percentage	1.1%	5.6%	5.2%	88.2%	100.0%

Outcome (2+ needs)(since 1/1/15)	Close	Plus 6m	Plus 12m	Plus 18m	Plus 24m
Client still living at home	98.6%	95.6%	94.0%	93.8%	91.5%
Achieve what client hoped	65.3%	84.1%	82.4%	81.9%	80.4%
Improved quality of life	57.9%	73.5%	73.7%	75.8%	74.8%
Not receiving further help	100.0%	85.1%	85.5%	87.2%	80.8%
Unable to contact	0.0%	37.9%	50.4%	59.1%	65.5%
Total follow up contacts	6586	3365	2399	1772	920

Explanatory notes:

- Client source:** This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.
- Age profile:** This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.
- Client type:** All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".
- Housing:** This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.
- Cases:** This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.
- Presenting needs:** These are the individual presenting needs. A single case will often contain multiple presenting needs.
- Closed case goals:** This is an assessment of the goals set by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily achievable in the short term and there may be an element of under reporting which would by default show as "No progress".
- Outcome follow ups:** Follow up monitoring is undertaken at 6 month intervals on specific cases. This is based on the following presenting needs. Independent living plus one or more from: Home adaptations, Mobility issues and Social isolation.