

Harlow District Performance Data

Period: 1/4/2018 to 31/3/2019

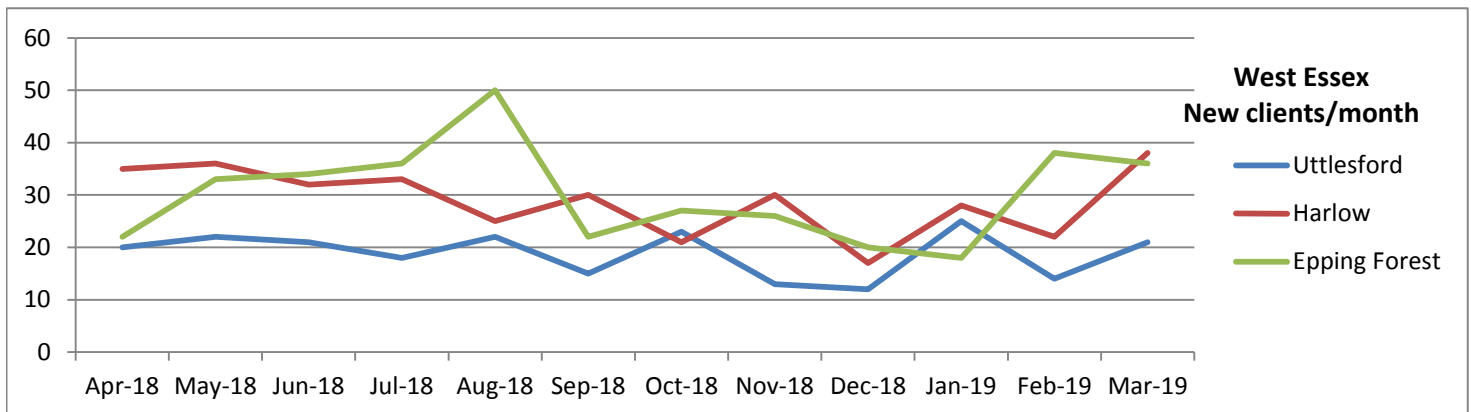
Date: 26/11/2019

Prepared: BJB



Supporting independent living

New Clients: 347



Client source	%
Parish Council	0.00%
Family	7.20%
Neighbour/friend	4.60%
District Council	5.20%
PCSO/Warden	0.90%
Health GP	1.70%
Social Care	26.20%
Age UK Essex	0.60%
Health Community	23.30%
Social Care Community	8.60%
Health MDT	0.00%
Health Hospital	0.90%
Other	20.70%
Client type	No
Carer	16
Cared For	267
Both	16

Age Profiles	%
Over 94 years	1.20%
85 to 94 years	38.60%
75 to 84 years	36.00%
65 to 74 years	20.70%
55 to 64 years	1.70%
Under 55 years	0.30%
Not recorded yet	1.40%

Housing	%
Owner	28.50%
Family owned	2.30%
Private rented	1.40%
Council rented	18.40%
Sheltered	8.90%
Not recorded yet	40.30%

Cases	No.
New	1
Still Open	49
Closed	388
Total	438
Presenting needs	No.
Mobility Issues	65
Independent living	312
Social inclusion	46
Home adaptations	38
Caring for someone	56
Safety and security	16
Information and advice	61
Income maximisation	195
Other	21
Employment	0
Health condition	13
Healthier lifestyle	0
Housing	7

Closed case goals (Created since 1/10/17)	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
Primary Outcome Domains:					
Feeling safe and secure	4	0	0	51	55
Making more meaningful use of time	0	0	0	2	2
Improved ability to manage paperwork and finances	0	2	4	158	164
Improved ability to manage day to day activities	0	1	2	41	44
Increased satisfaction with home environment	0	1	3	59	63
Improved awareness to access further services	0	0	0	7	7
Improved social networks and friendships	0	2	1	36	39
Improved ability to cope in caring role	0	3	0	48	51
Improved health management	0	1	0	13	14
Total	4	10	10	415	439
Percentage	0.9%	2.3%	2.3%	94.5%	100.0%

Explanatory notes:

- Client source:** This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.
- Age profile:** This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.
- Client type:** All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".
- Housing:** This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.
- Cases:** This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.
- Presenting needs:** These are the individual presenting needs. A single case will often contain multiple presenting needs.
- Closed case goals:** This is an assessment of the goals set by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily achievable in the short term and there may be an element of under reporting which would by default show as "No progress".