

# Rochford District Performance Data

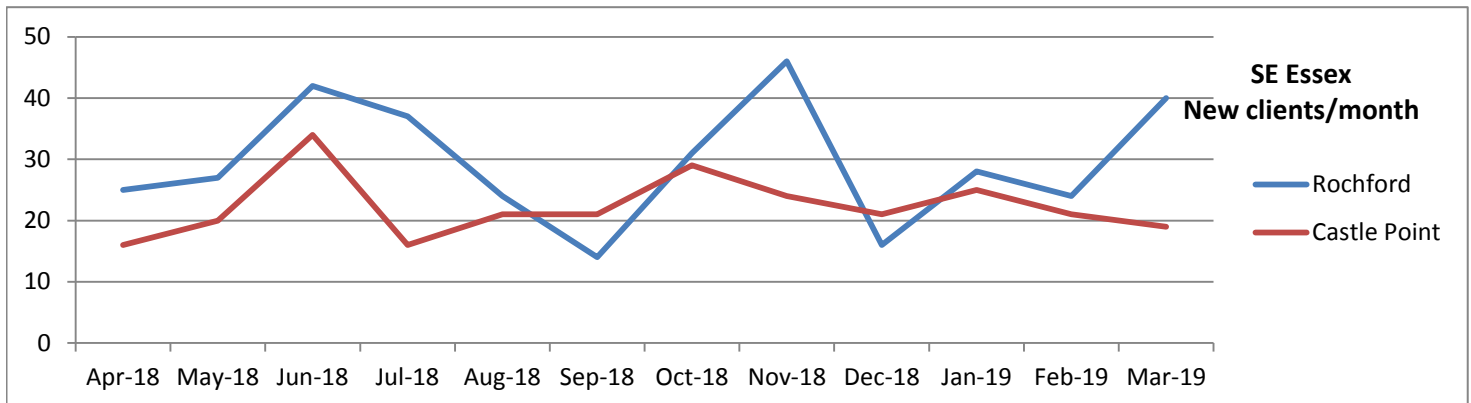
Period: 1/4/2018 to 31/3/2019

Date: 26/11/2019

Prepared: BJB



**New Clients: 354**



Client source	%
Parish Council	0.00%
Family	8.20%
Neighbour/friend	6.80%
District Council	0.80%
PCSO/Warden	0.00%
Health GP	0.00%
Social Care	24.90%
Age UK Essex	1.70%
Health Community	18.90%
Social Care Community	10.50%
Health MDT	0.60%
Health Hospital	1.40%
Other	26.20%
Client type	No
Carer	28
Cared For	269
Both	26

Age Profiles	%
Over 94 years	5.40%
85 to 94 years	35.30%
75 to 84 years	33.30%
65 to 74 years	18.90%
55 to 64 years	3.70%
Under 55 years	0.30%
Not recorded yet	3.10%

Housing	%
Owner	50.80%
Family owned	2.00%
Private rented	2.00%
Council rented	0.80%
Sheltered	21.50%
Not recorded yet	22.60%

Cases	No.
New	0
Still Open	0
Closed	549
<b>Total</b>	<b>549</b>
Presenting needs	No.
Mobility Issues	242
Independent living	535
Social inclusion	67
Home adaptations	135
Caring for someone	83
Safety and security	215
Information and advice	413
Income maximisation	242
Other	36
Employment	0
Health condition	16
Healthier lifestyle	3
Housing	9

Closed case goals (Created since 1/10/17)	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
<b>Primary Outcome Domains:</b>					
Feeling safe and secure	1	8	9	336	354
Making more meaningful use of time	0	0	1	5	6
Improved ability to manage paperwork and finances	0	12	7	237	256
Improved ability to manage day to day activities	0	3	4	72	79
Increased satisfaction with home environment	0	2	4	31	37
Improved awareness to access further services	0	3	3	106	112
Improved social networks and friendships	0	0	5	51	56
Improved ability to cope in caring role	0	2	2	26	30
Improved health management	0	1	1	9	11
<b>Total</b>	<b>1</b>	<b>31</b>	<b>36</b>	<b>873</b>	<b>941</b>
<b>Percentage</b>	<b>0.1%</b>	<b>3.3%</b>	<b>3.8%</b>	<b>92.8%</b>	<b>100.0%</b>

## Explanatory notes:

<b>Client source:</b>	This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.
<b>Age profile:</b>	This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.
<b>Client type:</b>	All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".
<b>Housing:</b>	This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.
<b>Cases:</b>	This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.
<b>Presenting needs:</b>	These are the individual presenting needs. A single case will often contain multiple presenting needs.
<b>Closed case goals:</b>	This is an assessment of the goals set by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily achievable in the short term and there may be an element of under reporting which would by default show as "No progress".