

Uttlesford District Performance Data

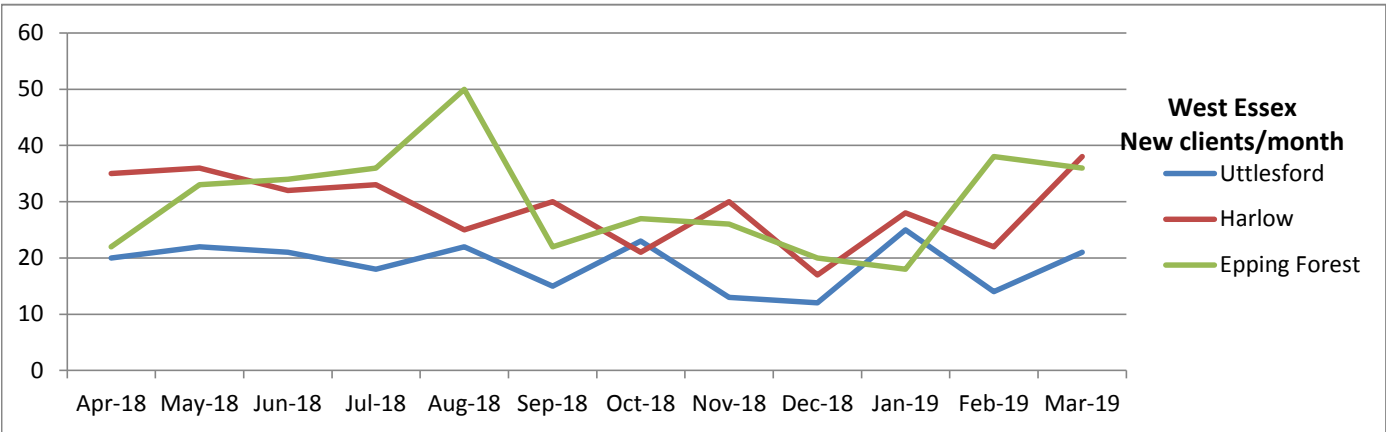
Period: 1/4/2018 to 31/3/2019

Date: 26/11/2019

Prepared: BJG



New Clients: 226



Client source	%
Parish Council	0.00%
Family	6.70%
Neighbour/friend	3.10%
District Council	0.40%
PCSO/Warden	2.20%
Health GP	2.20%
Social Care	30.20%
Age UK Essex	1.30%
Health Community	25.80%
Social Care Community	10.70%
Health MDT	0.00%
Health Hospital	0.90%
Other	0.00%
Client type	No
Carer	12
Cared For	203
Both	4

Age Profiles	%
Over 94 years	4.90%
85 to 94 years	31.10%
75 to 84 years	36.00%
65 to 74 years	21.80%
55 to 64 years	5.30%
Under 55 years	0.40%
Not recorded yet	0.40%

Housing	%
Owner	22.70%
Family owned	0.40%
Private rented	3.10%
Council rented	5.30%
Sheltered	6.20%
Not recorded yet	62.20%

Cases	No.
New	0
Still Open	0
Closed	299
Total	299
Presenting needs	No.
Mobility Issues	67
Independent living	117
Social inclusion	49
Home adaptations	65
Caring for someone	54
Safety and security	13
Information and advice	145
Income maximisation	121
Other	21
Employment	0
Health condition	9
Healthier lifestyle	2
Housing	7

Closed case goals (Created since 1/10/17)	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
Primary Outcome Domains:					
Feeling safe and secure	2	3	0	3	8
Making more meaningful use of time	0	1	2	78	81
Improved ability to manage paperwork and finances	4	3	4	106	117
Improved ability to manage day to day activities	8	3	3	38	52
Increased satisfaction with home environment	3	1	0	8	12
Improved awareness to access further services	0	1	4	9	14
Improved social networks and friendships	1	6	4	16	27
Improved ability to cope in caring role	0	5	0	9	14
Improved health management	2	0	0	0	2
Total	20	23	17	267	327
Percentage	6.1%	7.0%	5.2%	81.7%	100.0%

Essex Performance Data



Explanatory notes:

- Client source:** This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.
- Age profile:** This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.
- Client type:** All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".
- Housing:** This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.
- Cases:** This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.
- Presenting needs:** These are the individual presenting needs. A single case will often contain multiple presenting needs.
- Closed case goals:** This is an assessment of the goals set in the preiord reported by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily acheivable in the short term and there may be an element of under reporting which would by default show as "No progress".