Braintree District Performance Data
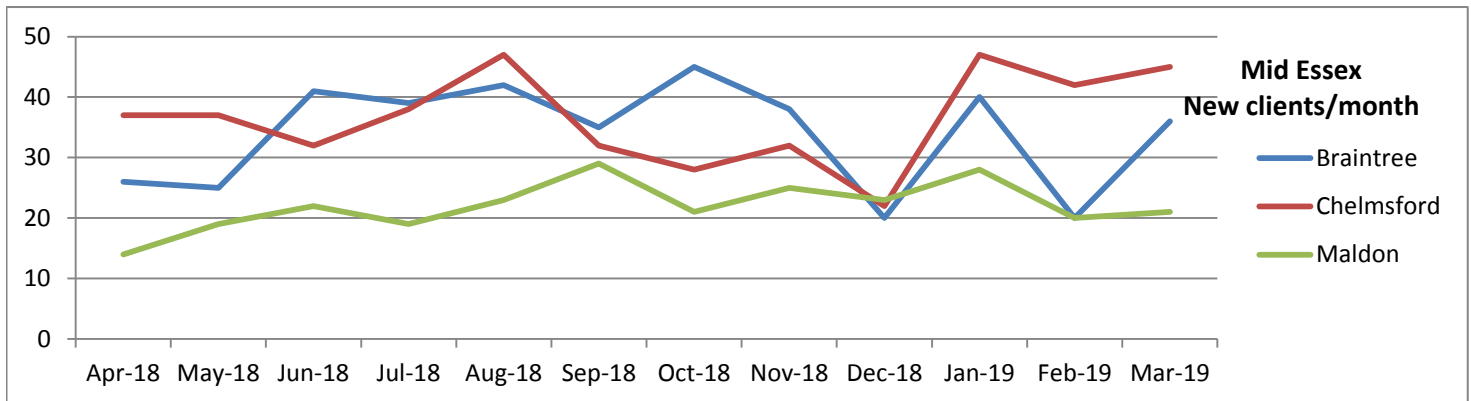
Period: 1/4/2018 to 31/3/2019

Date: 26/11/2019
Prepared: BJG

Community Agents Essex
Supporting independent living

New Clients: 407

Mid Essex New clients/month
- Braintree
- Chelmsford
- Maldon

Client source	%
Parish Council	1.00%
Family	8.80%
Neighbour/friend	3.20%
District Council	0.20%
PCSO/Warden	0.70%
Health GP	6.10%
Social Care	29.30%
Age UK Essex	1.20%
Health Community	17.60%
Social Care Community	10.70%
Health MDT	1.70%
Health Hospital	2.90%
Other	16.60%

Client type	No
Carer	28
Cared For	346
Both	14

Age Profiles	%
Over 94 years	4.40%
85 to 94 years	28.00%
75 to 84 years	34.10%
65 to 74 years	20.50%
55 to 64 years	5.90%
Under 55 years	0.50%
Not recorded yet	6.60%

Housing	%
Owner	24.90%
Family owned	2.20%
Private rented	2.70%
Council rented	5.40%
Sheltered	1.20%
Not recorded yet	63.70%

Cases	No.
New	2
Still Open	35
Closed	493
Total	**530**

Presenting needs	No.
Mobility Issues	107
Independent living	264
Social inclusion	93
Home adaptations	136
Caring for someone	83
Safety and security	25
Information and advice	195
Income maximisation	143
Other	12
Employment	0
Health condition	37
Healthier lifestyle	2
Housing	14

Closed case goals (Created since 1/10/17) Primary Outcome Domains:	No Progress	Some Progress	Significant Progress	Full Met / Achieved	Total
Feeling safe and secure	0	0	1	51	**52**
Making more meaningful use of time	0	0	0	1	**1**
Improved ability to manage paperwork and finances	2	1	4	15	**22**
Improved ability to manage day to day activities	7	2	9	71	**89**
Increased satisfaction with home environment	3	4	5	47	**59**
Improved awareness to access further services	0	1	1	2	**4**
Improved social networks and friendships	1	3	2	13	**19**
Improved ability to cope in caring role	1	3	4	9	**17**
Improved health management	1	1	1	3	**6**
Total	**15**	**15**	**27**	**212**	**269**
Percentage	**5.6%**	**5.6%**	**10.0%**	**78.8%**	**100.0%**

Essex Performance Data

Explanatory notes:

Client source: This represents the person that referred the client to Community Agents. The "other" category includes other community and voluntary sector organisations and self referrals as a result of promotional materials.

Age profile: This is recorded at the first enquiry/visit. Date of birth (DOB) is a mandatory field but this was introduced part way through year one so the early data may not include a clients age. In some circumstances the client is unwilling or unable to provide a DOB.

Client type: All clients are assumed to be a "cared for" person unless otherwise established that they are a "carer" or "both" (a carer and cared for person). However some clients do not consider themselves to be either a carer or cared for person so these are recorded as "Neither".

Housing: This is not a mandatory field for data collection but the agents are now being encouraged to routinely collect this information.

Cases: This represents the latest status for all cases created within the time period. Some cases are still ongoing and hence "Still open". A case showing as "new" has for some reason not been started yet.

Presenting needs: These are the individual presenting needs. A single case will often contain multiple presenting needs.

Closed case goals: This is an assessment of the goals set by clients at the close of the case. It should be noted that the goals set by some clients are not necessarily acheivable in the short term and there may be an element of under reporting which would by default show as "No progress".